

Northeast Oklahoma Public Facilities Authority

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Dear Natural Gas Customer:

RE: Federal Safety Regulation - Excess Flow Valve

The Federal Department of Transportation is now enforcing a new safety regulation concerning "Excess Flow Valves." This new regulation requires that natural gas supply companies notify all single residence customers of the new law and that the excess flow valve meets minimum Federal performance requirements.

What is an Excess Flow Valve?

An excess flow valve is a device designed to restrict gas flow in a customer's natural gas service line by automatically closing in the event that a service line is broken, completely cut, torn apart or otherwise separated, usually caused by some type of excavation or digging. A natural gas service line is the piping from the gas main to the customer's meter setting and runs underground through the customer's yard. Restricting gas flow after a gas service line is damaged may decrease the potential for property damaged and/or injury.

Customer's right to request an EFV.

If an eligible customer requests an EFV installation on a preinstalled service line, NOPFA must install the EFV at a mutually agreeable date. The cost of the excess flow valve is \$100.00 for each service.

Additional Information:

1. Installation of an excess flow valve is mandatory on any new or replaced service lines serving the following types of services before the line is activated:

(a.) A single service line to one SFR; (single family residence)

(b.) A branched service line to a SFR installed concurrently with the primary SFR service line (*i.e.*, a single EFV may be installed to protect both service lines);

(c.) A branched service line to a SFR installed off a previously installed SFR service line that does not contain an EFV;

(d.) Multifamily residences with known customer loads not exceeding 1,000 SCFH per service, at time of service installation based on installed meter capacity, and

(e.) A single, small commercial customer served by a single service line with a known customer load not exceeding 1,000 SCFH, at the time of meter installation, based on installed meter capacity.

2. An excess flow valve **will not** protect against the following events:

- * Customer appliance gas leaks.
- * Small gas service line punctures.
- * Leaks on gas meters.